



PHOTO COURTESY OF CATAPULT GREATER PITTSBURGH

Catapult Greater Pittsburgh

CLIENT TYPE | Non-profit organization supporting systematically disenfranchised Pittsburgh communities

LOCATION | East Liberty, Hill District, Bellevue, and North Side neighborhoods

MISSION | Catapult Greater Pittsburgh engages in connecting families to emergency resources, peer-to-peer support, wealth building, trauma-informed financial counseling, and policy advocacy to ensure that systematically disenfranchised communities can meaningfully achieve economic justice and lead dignified and equitable lives.

USERS | Total of 50 users – 23 core staff members, plus program participants, and other associated users on the network across all CGP facilities

Engineering the technology portfolio for a growing community organization

Catapult Greater Pittsburgh (CGP) is an organization with 23 staff, four locations, and over a dozen programs. FSA Consulting has partnered with CGP since its beginnings when three people shared a co-working office space.

FSA has helped CGP scale as it has grown and equipped it with the necessary technology infrastructure, support, and innovative solutions. These have strengthened CGP's capacity to fulfill its mission of promoting economic justice and equitable opportunities for all.

Managed IT Services Provided



Apple Consultant



Onsite Deployment and Maintenance



Business Phone



Security



Cloud Products and Tools



APPLE CONSULTANT

As a member of the Apple Consultants Network, we know that Mac Means Business. FSA has worked with CGP to ensure the seamless integration and optimization of Apple products throughout their organization. FSA leverages the entire suite of Apple tools to ensure success throughout the entire technology lifecycle of CGP's equipment portfolio. Apple's Volume Purchasing Program allows CGP to buy bulk apps, devices, and content licenses. FSA developed a custom Apple Store to streamline the onboarding process and leverage Apple Business Manager and Device Enrollment Program to allow CGP to configure and deploy devices efficiently. As part of the deployment process, FSA uses Jamf Pro's Zero Touch Deployment workflow to manage the initial profile payload deployment and ongoing software updates, security patches, and necessary configuration changes across the entire fleet over time.



ONSITE HARDWARE AND INFRASTRUCTURE DEPLOYMENT AND MAINTENANCE

In addition to the computer portfolio, FSA has leveraged our managed infrastructure program at all CGP locations, including (8) PoE Ethernet switches, (11) Wi-Fi access points, redundant power supplies, and failover protection. Because Apple devices are the preferred choice at CGP, FSA maintains 4 Apple TVs in Conference Room mode to ensure seamless screen share presentations during meetings. Our team actively monitors and conducts regular maintenance checks to ensure optimal performance and reliability of all of CGP's hardware and infrastructure components.



BUSINESS PHONE

Since CGP is one organization spread across 4 locations, our own in-house business phone system is a natural solution for this client. Callers can call one central number and speak with a live CGP representative who will route their call to anyone within the organization to address their needs, or directly dial the department or user with custom ten-digit direct dial numbers. FSA deploys over 30 telephone devices across the entire CGP organization, including desk phones, softphones, conference room speakerphones, and more.

Impact of the FSA Consulting IT & Tech Solutions

“Our partnership with FSA Consulting has been critical to our growth. They help us onboard new staff, and their expertise and flexibility are invaluable as we expand our programming. Evan and his team helped us connect our retail POS systems and front and back of house in the Catapult Greater Pittsburgh Commercial Kitchen space. Having an expert in our back pocket was great as we established our retail and culinary incubation spaces.”

LACHELLE N. BELL, MBA
DIRECTOR OF ENTREPRENEURSHIP
CATAPULT GREATER PITTSBURGH



SECURITY

FSA has seamlessly integrated CGP's various computer systems and platforms, leveraging SAML 2.0 Single Sign On. This ensures that users only need to remember one username and password combination for all their CGP identity authentication, enhancing efficiency and, most importantly, security. With everything authenticating against their Microsoft 365 user account, CGP users can focus on their work without the hassle of managing multiple passwords, not to mention less administrative overhead during the onboarding and offboarding processes.



CLOUD PRODUCTS AND TOOLS

As a Microsoft 365 (M365) power user, CGP employs a comprehensive suite of cloud-based productivity tools to facilitate digital communication, collaboration, and enthusiasm across the organization. With secure access to email, calendars, and other tools, CGP staff can work efficiently from any location, facilitating remote work and flexible scheduling. Additionally, the seamless integration of OneDrive and SharePoint streamlines file management and enhances document collaboration, while cloud filtering solutions ensure cybersecurity protection.



Catapult Greater Pittsburgh's mission is to foster generational economic stability and economic justice.

FSA is proud to partner with them as they continue to grow and expand their economic empowerment programs. If your organization is looking for customized IT solutions and connectivity, call us today!

[Assess Your Tech and IT Needs](#)